



TOUR TERMS & CONDITIONS

PRICING

The price quoted for your tour is for the agreed specification only.

VARIATIONS TO TOUR ARRANGEMENTS

These terms and conditions, together with the documented tour itinerary and booking form, set out the entire agreement of the parties. Any prior discussions or agreements between the parties whether written or oral are cancelled as at the date of setting out the itinerary and schedule but without prejudice to any rights which have already accrued to any other parties. Any variations agreed prior to the start of the tour will be confirmed in writing (*Where applicable additional charges in respect of these changes will be shown in the confirmation*).

As of the date of departure of the tour, any requests made to vary the itinerary, travel or accommodation arrangements must be agreed to by both parties and may incur an additional charge. Agreement to vary any such arrangements is subject to local availability and cancellation of other travel and accommodation arrangements that have already been made.

PAYMENT

A deposit (normally £200 per person) is required with your booking in order to confirm your tour. The balance due (total less deposit paid) will be payable 8-weeks prior to the commencement date of your tour. Failure to pay the balance by the due date (8-weeks prior to the commencement date of your tour) will result in the cancellation of your booking and forfeiture of the deposit paid.

If you cancel your tour for any reason once the booking has been confirmed the deposit paid is non-refundable. In the event of you cancelling your tour after the final payment has been made you will be entitled to a refund as follows: -

<i>Weeks Before Departure</i>	<i>Refund</i>
More than 8-weeks	Total - deposit.
4 - 8 weeks	60% of balance.
2 - 4 weeks	30% of balance.
0 - 2 weeks	NIL% of balance.

The decrease in the amount of refund made is reflected in the level of expenses incurred by us in relation to the organisation of your tour and associated costs.

Should we have to cancel your tour for any reason you will be advised at the earliest opportunity. You will be offered alternative dates for your tour but should that not be acceptable you will be entitled to a full refund (inclusive of deposit).

Under EU regulations our services are classed as a package tour and all payments made by a 'package tour' customer have to be fully protected. To facilitate this, your deposit and final payments are lodged in our separate 'ITF Customer Call Account' which is not drawn down by us until your tour has been completed.

ACCOMMODATION

The accommodation and board base of your tour is that shown on your booking form. This is inclusive of the meals stated only and all other meals are at your cost.

The level of board may be varied to suit your specific requirements and where requested your tour may be on a half-board or full-board basis. Where lunch and dinner are not included appropriate arrangements will be made to ensure that suitable facilities are available for you to purchase meals and refreshments as required. In any case the meals included within the price will be detailed on your booking form.

TOUR VEHICLE(S)

Each guide uses his own vehicle for groups of up to four people, unless otherwise stated. Larger parties will be transported in alternative vehicle(s) as agreed. We would respectfully ask guests not to smoke whilst travelling in our vehicle(s).

TRAVEL ARRANGEMENTS

Pickup and drop-off points will be agreed and form part of the agreement. These are shown on your booking form.

LIABILITY

In the footsteps BATTLEFIELD TOURS shall not be liable to you or be deemed to be in breach of these terms and conditions by reason of any delay in performing, or any failure to perform, any of In the footsteps BATTLEFIELD TOURS' obligations in relation to the tour, if any delay or failure was due to any cause beyond In the footsteps BATTLEFIELD TOURS' control. Although this is not an exhaustive list, the following shall be regarded as causes beyond In the footsteps BATTLEFIELD TOURS' reasonable control, acts of God, explosion, fire or accident, tempest, flood, war or threat of war, sabotage/terrorism, civil disturbance, strikes or prohibitions or measures of any kind on the part of any government, legislative or legal body.

In the footsteps BATTLEFIELD TOURS shall not have any liability to you for any loss, damage, costs, expenses or other claims for compensation arising as a result of any instructions supplied by you that are incomplete, incorrect, inaccurate or illegible.

Except in respect of personal injury or death caused by In the footsteps BATTLEFIELD TOURS' negligence, In the footsteps BATTLEFIELD TOURS shall not be liable to you by reason of any representation (unless fraudulent), implied warranty, condition or other term, duty at common law, or under express terms of these terms and conditions, for any indirect, special or consequential loss, damage, costs, expenses or other claims (whether caused by the negligence of In the footsteps BATTLEFIELD TOURS or otherwise) which arise out of or in connection with the provision of the tour. Unless expressly provided in these terms and conditions, the entire liability of In the footsteps BATTLEFIELD TOURS in connection with the provision of the tour and under these terms

and conditions shall not exceed the amount of In the footsteps BATTLEFIELD TOURS' charges for the provision of the tour.

Both you and In the footsteps BATTLEFIELD TOURS irrevocably agree that these terms and conditions shall be interpreted and construed in accordance with the laws of England and Wales and that both parties submit to the exclusive jurisdiction of the courts of England and Wales.

If any provision of these terms and conditions is held by any competent authority to be invalid or unenforceable in whole or in part, the validity of the other provisions of these terms and conditions and the remainder of the provision in question shall not be affected.

These terms and conditions are believed to be fair and reasonable and reflect the pricing and insurance arrangements of In the footsteps BATTLEFIELD TOURS. If you believe these terms and conditions are unreasonable and unfair, you should advise In the footsteps BATTLEFIELD TOURS of this in writing prior to booking the tour.

TOUR OPERATOR'S LIABILITY INSURANCE

In the footsteps holds comprehensive tour operator's liability insurance, together with comprehensive motor vehicle cover consistent with this activity, details of which can be supplied on request.

PASSPORT

Please ensure that you have a valid passport that is valid for a minimum of 6-months from the date of commencement of your tour. Your passport should be carried with you whilst on the tour.

PERSONAL TRAVEL INSURANCE

It is a requirement of our service that you obtain appropriate travel insurance to cover all members of your group for the full duration of the tour. You may be required to provide proof of such appropriate insurance cover and failure to do so could result in your tour being cancelled and any deposit paid being forfeited.

MEDICAL COVER

Please ensure that you have appropriate medical insurance for your tour.

EU residents should ensure that they obtain a European Health Insurance Card (EHIC) prior to departure in order to receive healthcare in an EEA country or Switzerland whilst abroad. For information on applying for an EHIC visit the Department of Health website at www.dh.gov.uk/Home/fs/en.

Amdt: 24 January 2018